



## CUSTOMER SERVICE

19-20

### New form for breathing machines

Beginning June 26, 2019, you'll need to include a new form when submitting a claim for positive airway pressure (PAP) machines. If you're submitting a claim or estimate for a CPAP, APAP, or BPAP machine, you must include a Request for Coverage for Positive Airway Pressure Machine Assessment form completed by your physician, respirologist, or physician from a sleep clinic. If the form isn't included, your claim assessment may be delayed and coverage declined if a sleep study hasn't been completed.

The form is needed only for provinces or territories where there is no provincial funding. If you live in one of these regions, you'll need to include the form with your claim or estimate:

- British Columbia
- Alberta
- Quebec
- New Brunswick
- Nova Scotia
- Prince Edward Island
- Newfoundland
- Yukon
- Nunavut
- Northwest Territories

### Why is the new form needed?

The form has information from a prescription or sleep study report all in one place. Having all the information on a single form allows for more efficient and accurate assessments.

If you submit a form with an estimate and we approve the estimate, you won't need to resubmit the form with the claim. The form is also required for replacement machines (there is a section on the form specifically for replacement machines).

### Where can people find the forms?

You can find the PAP Machine Assessment form in [English](#) and [French](#) on the Great-West Life website and on GroupNet™ for Plan Members.

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