



## GROUPNET FOR PLAN MEMBERS

18-10

### The new GroupNet for Plan Members is here

Our new and improved GroupNet™ for Plan Members is live! The new GroupNet makes it easier to access benefits information from any device.

#### What's changing?

- Mobile-friendly – GroupNet for Plan Members will work on any device, adjusting seamlessly to a smartphone or tablet. For convenience, plan members can add an icon for GroupNet to the home screen of their device, or even bookmark it in their browser.
- Faster – Plan members can quickly find information about their benefits, coverage, balances and claims history thanks to improved navigation.
- User-friendly – The new site is easy to use and visually appealing, making the claim submission process more streamlined. Later this year, you'll see enhancements that allow plan members to submit all claims online.

#### What's next?

Starting in May, those members who are registered on the current GroupNet site will be invited through email to register on the new site. They will be prompted to switch to the new GroupNet site upon logging in to the current GroupNet. Over the coming months, staggered releases will occur to switch plan members over to the new site.

#### What about LinkUp?

The new GroupNet site doesn't include LinkUp functionality. While LinkUp is available today for customers with retirement and group benefits, our new solution – aiming to launch in 2019 – will allow members to access all of their benefits information with one login. Your local Great-West Life team will keep you updated on the timing of that new, singular access functionality.

#### For more information

Contact your Great-West Life group benefits account representative.

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