# PLAN SUMMARY GUIDE

April 1, 2017 – March 31, 2018



### 2017 Benefit Improvements

- 1. Paramedical services (except Psychologist/Social Worker/Registered Clinical Counsellor) increased to \$700 per practitioner per plan year.
- 2. Psychologist/Social Worker/Registered Clinical Counsellor services increased to \$1,000 (combined total) per plan year.
- 3. Orthotics increased from \$450 per two years to \$450 per year (levels 02, 03, 04).
- 4. Vision care for members increased as follows per 24 months (coverage for dependents is unchanged):
  - Level 02 \$300
  - Level 03 \$500
  - Level 04 \$750
- 5. Employee Life benefit increased as follows:
  - Level 02 \$50,000
  - Level 03 \$125,000
  - Level 04 \$150,000
  - Golden Level \$20,000
  - QC Drugs option \$50,000
- 6. Medical benefits for members age 70 and over increased to \$5,000 per plan year.
- 7. \$500 Health Spending Benefit for all members with a minimum 5 years of continuous membership in good standing with either Local 667 or 669, effective December 31, 2016.
- \$1,000 Health Spending Benefit for all members age 65 and over with 25 years of continuous membership in good standing with either Local 667 or 669, effective April 1<sup>st</sup> following their 65<sup>th</sup> birthday.

### **Payment Plan for Upgrades**

For some members, changing to the next tier to get improved coverage may be too costly to manage in a lump sum. Therefore, any member wishing to upgrade may choose a payment plan if the upgrade cost exceeds \$750.

Payments can be spread over four months, by providing post-dated cheques in equal amounts for these 2017 dates: March 17, April 14, May 19, June 16. All post-dated cheques must be received by the Local 667 office by Friday March 17, 2017. **There will be NO EXCEPTIONS OR EXTENSIONS to these deadlines.**  Great-West Life Policy Number &

Great-West Life Health Spending Benefit Policy Number: 164609

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# **Table of Contents**

How Your Group Benefit Plan Works1
About Your Benefits2
Producer Contributions2
A Guide to Your Group Benefit Plan
Statement of Your Contribution Balance
Improving Coverage4
2017 Benefit Upgrade Payment Options4
Eligible Family Members (Dependents)5
Québec Members5
Residency6
Benefit Coverage at Age 65 and Over6
Your Coverage at a Glance7
Medical Coverage Details8
Dental Coverage Details9
Claiming Medical and Dental Benefits10
Claiming Life Insurance, AD&D, Weekly Disability Benefit and
Critical Conditions Benefits
Using the Member and Family Assistance Program 10
Understanding the Health Spending Benefit11
5 Important Things to Know About Your Health SolutionsPlus Visa Card
Contact Details For More Information13
Best Doctors Information15



#### How Your Group Benefit Plan Works



#### **Producer Contributions**

Producers contribute to the IATSE Group Benefit Plan based on contribution rates negotiated by Local 667 or Local 669.

#### Automatic benefit level



Members will receive the highest benefit level for the Plan year based on their prior calendar year's Producer contributions.

#### **Upgrade benefits**

If you have enough to qualify for one benefit level, but not enough for the next highest level, you can use the remainder of your contributions to go toward the next highest benefit level, along with any monies you pay to upgrade.



#### Leave alone

If you have enough to qualify for one benefit level, but not enough for the next highest level, you can remain at your default benefit level and the remainder of your Producer contributions will be used toward the following year's benefits.

#### **Qualify for Health Spending Benefit**

Based on your Producer contributions you may be given the choice of either opting down for a benefit level that has a Health Spending Benefit, but a lower co-insurance or remaining at your default benefit level. You may also qualify for benefit level 04 plus a Health Spending Benefit.



### **About Your Benefits**

Your Group Benefit Plan is sponsored by the I.A.T.S.E. Local 667/669 Health & Welfare Fund. The basic requirement to become eligible and continue to be eligible, for benefit coverage is Union membership 'in good standing' in either IATSE Local 667 or 669 as determined by the respective Constitution and By-Laws of each Local Union and the supreme Constitution and By-Laws of the International Alliance.

Our Group Benefit Plan has 6 benefit levels: Level 01, Level 02, Level 03, Level 04, Golden level for members age 75 and over, and a Québec member only benefit level which includes life insurance, the member and family assistance plan and prescription drug coverage. A Health Spending Benefit will be available, as an option, to all members who have contributions earned through signatory agreements in excess of \$2,299.62. For members who have contributions in excess of \$7,163,43, the Health Spending Benefit is automatically part of your benefit coverage.

### **Producer Contributions**

Members will receive the highest benefit level for the Plan year beginning April 1 based on their individual Group Benefit account balances as of December 31 of the preceding year. Your coverage for the twelve months beginning April 1, 2017 (as long as you continue to be a member in good standing of IATSE Local 667 or 669) is indicated on the enclosed statement of contributions. Your benefits will be based on the contribution balance and any pay direct payments you make to the plan.

Based on your Producer contributions, you may be given the choice of either opting down to a benefit level that has a Health Spending Benefit (which you can direct to any qualifying benefits you require) but lower co-insurance, or instead keeping the higher percentage of payment for benefit coverage (also known as co-insurance paid by the insurance company) which does not include the Health Spending Benefit.



### A Guide to Your Group Benefit Plan

The chart below shows the contribution amounts required to qualify for a particular benefit level.

Producer Contributions	Benefit Level	Note
\$0-\$3,775.61	Golden Level	You will receive this benefit if you are 75 or older
\$364.74-\$1,028.33	QC Drugs	You will receive this benefit if you live in the province of Québec and your contribution balance (plus your pay direct payment when applicable) totals at least \$364.74
\$0-\$1,028.33	Level 01 (default)	You will receive this benefit if you are not eligible for Level 02,03,04, QC Drugs or Golden Level.
\$1,028.34-\$2,299.61	Level 02 (default)	You will receive this benefit if your contribution balance (plus any pay direct payments when applicable) totals at least \$1,028.34
\$2,299.62-\$3,775.61	Level 03 (default)	You will receive this benefit if your contribution balance (plus any pay direct payments when applicable) totals at least \$2,299.62
\$2,299.62-\$3,775.61	Level 02 with \$1,250 Health Spending Benefit	You may opt for this benefit if your contribution balance totals at least \$2,299.62
\$3,775.62-\$7,163.43	Level 04 (default)	You will receive this benefit if your contribution balance (plus any pay direct payments when applicable) totals at least \$3,775.62
\$3,775.62-\$7,163.43	Level 03 with \$1,450 Health Spending Benefit	You may opt for this benefit if your contribution balance totals at least \$3,775.62
\$7,163.44-\$10,051.24	Level 04 with \$1,500 Health Spending Benefit	You will receive this benefit automatically if your contribution balance is between \$7,163.44 and \$10,051.24
\$10,051.25-\$15,226.86	Level 04 with \$2,500 Health Spending Benefit	You will receive this benefit automatically if your contribution balance is between \$10,051.25 and \$15,226.86
\$15,226.87	Level 04 with \$3,900 Health Spending Benefit	You will receive this benefit automatically if your contribution balance totals at least \$15,226.87

### **Statement of Your Contribution Balance**

Your Benefit coverage is based on your contribution balance on December 31, 2016. The enclosed personal statement shows your contribution balance (and the amount required if you wish to upgrade to Benefit Level 02, 03, or 04 or the QC Drugs only level for those members living in Québec).

If you do not agree with the contribution balance shown, or you have any questions on your balance, please contact the Plan Office by **Friday March 10, 2017**. If we do not hear from you we will assume that your contribution balance is correct.

### **Improving Your Coverage**

If you qualify for level 01, 02, 03 or QC Drugs and wish to improve your coverage, please complete the enclosed statement and send it to the IATSE Local 667 office, together with your cheque made payable to: **I.A.T.S.E. Local 667/669 Health and Welfare Fund**. The IATSE Local 667 Office must receive the cheque (or cash) by **Friday, March 17, 2017**. Upgrades are payable by cheque, cash, Visa or Mastercard.

The amount you are required to pay is shown on your personal statement attached. If you wish to upgrade your benefit package, the amount that you must pay direct (and the amount of your contribution balance) is shown on your personal statement attached. Ontario and Québec residents are required to pay Provincial Sales Tax on pay direct amounts.

#### PLEASE NOTE:

- 1. You are not able to purchase a benefit level that includes the Health Spending Benefit. The Health Spending Benefit is only available through producer contributions.
- 2. If you are upgrading from level 01 to either level 02, 03, 04, or QC Drugs your purchase does not include the weekly disability benefit which is only available through producer contributions.
- 3. If you upgrade your benefits by making a payment this year then you must continue this coverage every year in the future. If you decide not to continue the upgraded coverage you will lose the right to voluntarily upgrade for 36 months.
- 4. If you upgraded your benefits for the 2016 plan year, then you must continue this coverage this year. If you decide not to continue the upgraded coverage you will lose the right to voluntarily upgrade for 36 months.
- 5. You may not use your Health Spending Benefit to purchase any of the benefit levels.

### 2017 Benefit Upgrade Payment Options

As of April 1, 2017, you can pay for your benefit upgrade online. This means that you now have three payment options:

- 1. Cheque (complete enclosed form)
- 2. Cash
- 3. Online credit card payment

#### If you pay online (Visa or Mastercard)

To make your online payment by credit card, please go to the IATSE Group Benefits website at **www.iatse667-669healthplan.com** and click on the "pay for benefit coverage" link on the homepage. You will be directed to complete the payment process using the secure online payment system. Here's what you need to know about making an online payment:

- You must pay for your upgrade IN FULL with a one-time payment. If you want to make post-dated upgrade payments, please pay by cheque.
- Make sure you have enough room on your credit to cover the full amount of your 2017 upgrade.
- You will be charged a convenience fee of 2.8% to cover the cost of the credit card fees charged by banks and electronic payment networks. The convenience fee is a per-charge fee and is NOT a revenue-generating item.
- All fields must be filled out or your payment will not go through. Please make sure to provide the name of the person getting the upgrade if the credit card holder name is different.

#### PLEASE REMEMBER!

Many other conditions will apply to the coverages that are briefly summarized in this document. Should there be any conflict between this summary, the web site and the documents of the Plan, the Plan documents will govern in all cases.

#### NOTE

If you default on a monthly payment, and do not remedy the payment in default within 7 calendar days, then you will automatically be placed in the benefit level that your received payments made you eligible for this level will be communicated to you by the Plan Office.

#### We're here to help

Please contact Leta Kennedy, Plan Administrator through the Group Benefit Plan Administration Office or Mary Miskic, Benefits Coordinator in the Local 667 office. They will be able to answer any questions about your Plan.

#### Leta Kennedy, Plan Administrator

IATSE Local 667/669 Group Benefit Plan Office 217 – 3823 Henning Drive Burnaby, BC V5C 6P3

Tel: 778-329-4455 Toll Free (Canada-wide): 1-866-366-9667

Email: hwadmin@iatse667-669healthplan.com

#### Mary Miskic, Benefits Coordinator

IATSE Local 667 Office 229 Wallace Avenue Toronto, ON M6H 1V5

Tel: 416-368-0072 Toll Free (Eastern Canada): 1-877-368-1667

Email: mary@iatse667.com

### **Eligible Family Members (Dependents)**

For the purpose of your benefits with the IATSE Local 667/669 Group Benefit Plan, eligible family members (dependents) include:

- 1. Your spouse is the person of the same or opposite sex who is:
  - A resident of Canada (or residing with you outside of Canada for qualifying benefits only); and
  - Your husband or wife if you are legally married; or
  - A person who lives with you and has been living with you in a conjugal relationship continuously for a period of at least 12 months
- 2. A dependent child is the unmarried natural, step or adopted child, or if proof is submitted, any child under your legal guardianship, primarily dependent on you for support who is either:
  - Under the age of 21 provided they are primarily dependent on you for financial support and they're residents of Canada (or residing with you outside of Canada for qualifying benefits only); or
  - Under the age of 25 (drug coverage extended to age 26 if you live in QC) if they are students regularly attending school for 15 hours a week or more; or
  - Any age, if mentally or physically handicapped provided they became incapacitated prior to attaining the limiting age specified above while covered under this plan.

You may apply for coverage for a dependent child who is a student who resides elsewhere, but within Canada, during the academic term. Proof must be submitted to the Plan Administrator at the Plan Office, at the beginning of each academic semester.

### **Québec Members**

If you've been issued a health insurance card by the Régie de l'assurance maladie du Québec (RAMQ), you must have basic prescription drug insurance from either:

- 1. A private plan.
- 2. The Québec prescription drug insurance plan (but only if you are not eligible for comparable coverage under a private plan).

As a result, if you qualify for benefit level 01– you must upgrade your coverage to at least the QC Drugs benefit level.

However, you do not need to upgrade to the QC Drugs benefit level if you provide the IATSE. Local 667/669 Group Benefit Plan with proof that you have RAMQ-equivalent drug coverage through another source (i.e. your spouse's plan). The QC Drugs benefit level covers 75% of eligible prescription drug expenses, subject to RAMQ guidelines, for you and your eligible dependents. This benefit level is available only if you are a resident of Québec, as required by provincial legislation. A drug card is provided.

### Residency

Note, that if you are not a resident of Canada:

- 1. You will not qualify for the Critical Condition Benefit, Weekly Disability or Medical Benefits
- 2. You will qualify for the Life Insurance and Accidental Death & Dismemberment
- 3. You will qualify for Dental Expenses (Benefit Levels 02, 03, 04)
- 4. You may qualify for the Member and Family Assistance Plan

### Benefit Coverage at Age 65 and Over

Members age 65 and over will be eligible for coverage, although will be subject to the following restrictions:

- \$1,000 Health Spending Benefit for all members age 65 and over with 25 years of continuous membership in good standing with either Local 667 or Local 669 effective April 1st following their 65th birthday.
- Critical conditions will end at age 65.
- Life insurance reduces to \$20,000 at age 70.
- Accidental Death & Dismemberment reduces at age 65 to 50% coverage as per the qualifying benefit level, and stops at age 70.
- Weekly Disability terminates on March 31 following the member's 75<sup>th</sup> birthday.
- Medical benefits are limited to an annual maximum of \$5,000 per insured individual, starting on the April 1 following the member's 70<sup>th</sup> birthday.



### Your Coverage at a Glance

The table below provides a high-level overview of the different coverage levels. For a detailed plan description or clarification on any of these benefits, please refer to the Group Benefit Plan website at: **www.iatse667-669healthplan.com**. Family coverage is noted if the benefit is available to members and their eligible dependents, benefit coverage for members only is also noted.

	Golden Level (age 75 & over)	Level 01	QC Drugs	Level 02	Level 03 Default	Level 02 Benefits with Health Spending Benefit Option	Level 04 Default	Level 03 Benefits with Health Spending Benefit Option	Level 04 Benefits with Health Spending Benefit
Contributions Required to Qualify	n/a	n/a	\$364.74	\$1,028.34	\$2,299.62	\$2,299.62	\$3,775.62	\$3,775.62	\$7,163.44 to \$15,226.87
Benefits which can be purchased and may be subject to sales tax	n/a	n/a	ONLY available for purchase for member living in QC.	Available for purchase	Available for purchase	NOT available for purchase	Available for purchase	NOT available for purchase	NOT available for purchase
Medical				L					
Prescription Drugs per person (family)	n/a	n/a	75%	70%	80%	70%	90%	80%	90%
Hospital per person (family)	n/a	n/a	n/a	70%: semi-private	80%: semi-private	70%: semi-private	90%: semi-private	80%: semi-private	90%: semi-private
Eye Exams per person (family)	n/a	n/a	n/a	70%: \$75 per 24 months	80%: \$75 per 24 months	70%: \$75 per 24 months	90%: \$75 per 24 months	80%: \$75 per 24 months	90%: \$75 per 24 months
Vision Care per person (every 24 months)	n/a	n/a	n/a	70%: \$300 member only	80%: \$500 member (\$150 dependents)	70%: \$300 member only	90%: \$750 member (\$250 dependents)	80%: \$500 member (\$150 dependents)	90%: \$750 member (\$250 dependents)
Paramedicals per practitioner (family)	n/a	n/a	n/a	70%: \$700 annual max	80%:\$700 annual max	70%: \$700 annual max	90%: \$700 annual max	80%: \$700 annual max	90%: \$700 annual max
Psychologist/Social Worker/Registered Clinical Counsellor (combined) (family)	n/a	n/a	n/a	70%: \$1,000 annual max	80%: \$1,000 annual max	70%: \$1,000 annual max	90%: \$1,000 annual max	80%: \$1,000 annual max	90%: \$1,000 annual max
Dental	1	1	1	1	J	J.	J	1	
Basic per person (family)	n/a	n/a	n/a	50% to an annual max. of \$1,000	80% to an annual max. of \$1,500	50% to an annual max. of \$1,000	90% to an annual max. of \$1,500	80% to an annual max. of \$1,500	90% to an annual max. of \$1,500
Major per person (family)	n/a	n/a	n/a	n/a	n/a	n/a	60% to an annual max of\$1,500	n/a	60% to an annual max of\$1,500
Orthodontia (children under 19)	n/a	n/a	n/a	n/a	n/a	n/a	50% to a lifetime max. of \$2,500 per dependent	n/a	50% to a lifetime max. of \$2,500 per dependent
Other Benefits									
Life insurance (member only)	\$20,000	\$25,000	\$50,000	\$50,000	\$125,000	\$50,000	\$150,000	\$125,000	\$150,000
Best Doctors (family) Critical Condition	n/a n/a	n/a n/a	n/a n/a	Available \$50,000	Available \$50,000	Available \$50,000	Available \$50,000	Available \$50,000	Available \$50,000
(member only) AD & D	n/a	n/a	n/a	\$25,000	\$75,000	\$25,000	\$100,000	\$75,000	\$100,000
(member only)	1.7 G	1.7 G	1.00	\$20,000	4, 5,000	420,000	\$100,000	\$7.57000	\$100,000
Out of Country per person (family)	n/a	n/a	n/a	100% up to \$1 million lifetime	100% up to \$1 million lifetime	100% up to \$1 million lifetime	100% up to \$1 million lifetime	100% up to \$1 million lifetime	100% up to \$1 million lifetime
Member & Family Assistance Plan (family)	Available	Available	Available	Available	Available	Available	Available	Available	Available
Short term disability (member only)	n/a	n/a	n/a	\$700 max. 15 weeks*	\$700 max. 15 weeks*	\$700 max. 15 weeks*	\$700 max. 15 weeks*	\$700 max. 15 weeks*	\$700 max. 15 weeks*
Health Spending Benefit (family)	Balance Up to \$3,775.62	n/a	n/a	n/a	n/a	\$1,250	n/a	\$1,450	**Note

\*Weekly Disability: For qualifying members only, and after 14 days of continuous disability. Please contact the Plan Office for further information.

\*\*Note: Account Balance's from Producer contributions between \$7,163.44 to \$10,051.24 will have a \$1,500.00 Health Spending Benefit. Account Balances from Producer contributions between \$10,051.25 to \$15,226.86 will have a \$2,500.00 Health Spending Benefit. Account Balances from Producer contributions at least \$15,226.87 will have a \$3,900.00 Health Spending Benefit.

### **Medical Coverage Details**

The Plan pays the following eligible expenses, please refer to the coverage chart on the opposite page for percentage of payment based on your benefit level coverage.

**Predeterminations** for all medical and dental expenses over \$500 should be sent to Great-West Life **PRIOR** to treatment to determine which expenses will be covered. In many cases, sending the predetermination to Great-West Life will be up to you as the Plan Member, and not your provider.

**Drugs** (excluding dispensing fees) requiring a prescription are limited to the lowest cost alternative drug expenses.

- 'maintenance' drugs (excluding dispensing fees) reimbursed every 90 day supply
- a drug card is issued for members and enrolled adult dependents

**Semi-private Hospital Room** (up to \$10,000 per person per plan year).

Licensed Practitioners, except Psychologist/ Social Worker/Registered Clinical Counsellor up to \$700 for each person per plan year; **Psychologist/** Social Worker/Registered Clinical Counsellor (combined) up to \$1,000 for each person per plan year (practitioners must meet Income Tax Act and Provincial Legislation requirements) as follows:

Acupuncturist
Audiologist
Chiropodist
Chiropractor
Christian Science Practitioner
Dietician
Naturopath
Occupational Therapist
Osteopath
Physiotherapist / Athletic Therapist
Podiatrist
Psychoanalyst (residents of QC only)
Psychologist / Social worker
Registered Massage Therapist
Registered Clinical Counselor
(residents of BC only)
Speech Language Pathologist
Speech Therapist

*Note:* The Plan only pays after provincial maximums have been reached for some practitioners in some provinces.

**Best Doctors** can help you get an expert second opinion about surgery or a serious medical diagnosis, find a specialist, or get help understanding your condition and navigating the healthcare system.

**Victorian Order of Nurses** to a maximum of \$450 per plan year.

**Private Duty Nursing** for acutely ill patients when not confined to a hospital, or a minimum of one four hour shift per day basis to a maximum of \$5,000 per individual per plan year.

**Hearing Aids** purchase, repair or replacement to a maximum of \$1,000 per ear every 5 consecutive plan years.

**Orthopaedic Equipment** (braces, cervical collars, casts, splints external electrospinal stimulators for the correction of scoliosis, non-union bone stimulators, prone standers) included (reasonable & customary charges) when prescribed per individual every plan year.

**Custom Fitted Orthopaedic Shoes** when attached to and form part of a splint included (reasonable & customary charges) when prescribed per individual every plan year.

**Custom Fitted Orthopaedic Shoes** when not attached to or forming part of a splint, to a maximum of \$300 per individual every plan year.

**Custom-made Foot Orthotics** when prescribed to a maximum of \$450 per individual annually. Special conditions apply.

**Prosthetic Appliances** for initial purchase up to a lifetime maximum of \$10,000 per individual. Replacements only when needed due to changes in physical condition.

**IUD's** when prescribed by a licensed physician to a maximum of 2 per plan year.

**Fertility Drugs & In Vitro Drugs** covered to a combined lifetime maximum of \$5,000. Eligible fertility and in vitro procedures may be payable from your Health Spending Benefit if applicable.

**Anti-Smoking Aids** when only available by prescription, up to a lifetime maximum of \$500 per individual.

**Eye Examinations** performed by a licensed Ophthalmologist or Optometrist that are not covered by your provincial health plan. Coverage is limited to one eye examination every 24 consecutive months, up to a maximum benefit of \$75 per person.

**Vision Care** (glasses, contact lenses and laser eye surgery) for levels 02 (member only), 03 & 04. Coverage is for prescription lenses, including contact lenses, frames and the fitting of glasses, every 24 consecutive months, starting with the first month of expenses. Contact lenses for specified conditions are covered up to \$200 every 24 consecutive months. Only submit claim to Great-West Life upon final payment.

**Emergency Out of Country Coverage** provided as long as provincial healthcare is maintained; 100% of eligible **emergency medical** expenses up to a \$1,000,000 (per person's lifetime) and providing the individual is covered by a provincial medicare plan. Non-emergency services such as vision, paramedical or dental expenses are subject to the in-Canada limitations, i.e. eligibility, co-insurance, plan maximums, frequencies, etc.



### **Dental Coverage Details**

The Plan pays the following eligible expenses. Please refer to the coverage chart on page 7 for the percentage of payment based on your benefit level coverage. If dental expenses for a proposed course of treatment will exceed \$500, it is recommended that you have your dentist complete a 'Predetermination of Benefits' which should be sent to Great-West Life prior to treatment. Once Great-West Life has completed its review of your dental procedures, it will send the dental predetermination information directly to you, and it will be your responsibility to contact your dental provider to determine the next steps for your treatment.

#### Basic Dental per person

- oral examinations, x-rays, etc. limited to twice every plan year but not more than once every 6 months, full mouth series dental x-rays limited to once every two plan years.
- extraction of teeth and basic restorative fillings
- anesthesia and drugs as administered and prescribed by the Dentist
- emergency examinations and other basic dental services
- endodontics (therapy dealing with root canal)
- periodontics (prevention and treatment of diseases of the bone and gums around the gums around the teeth)
- relining, rebasing, repair or adjustment of dentures
- qualifying fees for Hygienists and Denturists

#### Major Dental per person

- crowns, inlays and onlays if a tooth cannot be restored by a filling
- initial installation of dentures and fixed bridges due to the removal of natural teeth while covered under the Plan
- replacement of dentures and fixed bridges after 5 years if not serviceable and cannot be restored
- recementing of crowns, inlays, onlays, and fixed bridges

#### Orthodontia

• orthodontics for dependent children prior to age 19

### **Claiming Medical and Dental Benefits**

The medical benefit and dental benefits are provided through Great-West Life. Claims must be submitted to Great-West Life as soon as possible, but no later than 12 months from the date of the expense.

Great-West Life and your Plan Office will continue to help you with your claims for expenses and benefits. If you have a claim for benefits, a claim form must be completed and sent to Great-West Life, or you can complete an electronic claims submission through Great-West Life's GroupNet for Plan Members site. If you would like copies of blank claim forms, please contact the Plan Office, they can also provide assistance to you in filling in the forms. Prior to sending your claims to Great-West Life, it is highly recommended that you make copies of your completed claim forms & receipts to keep for your records. If you file an electronic claim, you <u>must</u> keep your receipts for a period of 1 year in case you get audited by Great-West Life.

If you have any questions on the actual expenses you will be covered for under the Plan, you should contact Great-West Life directly. You can do this by writing or phoning them (see sidebar for details).

### Claiming Life Insurance, AD&D, Weekly Disability Benefit and Critical Conditions Benefits

The Life Insurance, AD&D and Weekly Disability benefits are provided through Great-West Life. The Critical Conditions benefit is provided through Medavie Blue Cross. The Plan Office will help you, your beneficiary or estate with any claim for benefits. They will provide the claim forms that must be completed and outline the information that is required to process the claim.

If you have any questions on the Life Insurance, AD&D, Weekly Disability or Critical Condition benefits you could be covered for, please contact the Plan Office.

Please refer to the IATSE 667/669 Group Benefit Plan website at: **www.iatse667-669healthplan.com** for further information on who qualifies, the benefits covered and when expenses will be paid.

### Using the Member and Family Assistance Program (M.A.P.)

We retain Shepell to provide the Member and Family Assistance Program which includes private, professional, confidential counseling for all members and their families. Services include counseling for marital, financial and emotional problems, alcohol & drug counseling, eldercare & childcare referrals as well as telephone counseling for legal issues. The Shepell website is: **www.workhealthlife.com**.

All counseling is provided in the strictest confidence and directly with Shepell. For information about your M.A.P., or to arrange for an appointment including emergency after hours service, call: 1-800-387-4765 – English or 1-800-361-5676- French.

You can contact Great-West Life Group Claims at:

#### English

Great-West Life Group Claims Winnipeg Benefits Payments P.O. Box 3050, Stn. Main Winnipeg, MB R3C 0E6

Customer Service: 1-855-729-1839 Customer Service: 1-877-883-7072 (for health spending enquiries)

#### French

Great-West Life Group Claims Montreal Benefits Payments P.O. Box 3050, Stn. Main Place Bonaventure, Suite 5800 800 de la Guichetière St. W Montreal, QC H5A 1B9 Customer Service: 1-855-729-1839



### **Understanding the Health Spending Benefit**

The Health Spending Benefit, like almost all of our other benefits, is a tax free benefit providing that it is paid for by the employer through Producer contributions (the exception is in Québec whereby all benefits are considered taxable). As with all of our benefits, the Health Spending Benefit is regulated through the Income Tax Act, however there are some additional claim options that are covered through this benefit that are not covered in our regular benefit package.

Your Health Spending Benefit can be used to pay for valid medical and dental expenses of you and your dependents that exceed the Benefit Level amounts paid. Examples of the expenses that can be paid are:

- 1. Portions of claims not paid through your Benefit Level such as:
  - the remaining % of eligible Health Care Benefit expenses and Basic Dental expenses you now pay,
  - any or all of the % of Major Dental and % of eligible Orthodontic expenses you now pay,
  - prescription lenses, frames and contact expenses that exceed the dollar limit each 24 month period,
  - licensed eligible practitioner fees over \$700 each year,
  - private hospital room expenses in excess of semi-private expenses,
  - basic and major dental expenses over the per year maximum per person, or Orthodontic expenses over the lifetime maximum for a dependent child,
  - health care benefit expenses over the maximum for members age 70 or over,
  - drug dispensing fees and drug expenses in excess of least costly course of treatment.
- 2. Alternate or "topping-up" of procedures such as crowns (where the dental benefit may only reimburse for fillings), porcelain fillings, implants, orthodontic expenses for individuals age 19 and over.
- Some alternative medicine expenses for prescribed medications such as over the counter drugs, and homeopathic substances if prescribed by a licensed physician, dentist or medical practitioner and dispensed by a pharmacist; and for medical devices, aids and equipment not reimbursed under your Benefit Level. Limitations may apply.
- 4. Laser eye surgery provided it is performed by a licensed physician.

Each claim you make with your Health Spending Benefit will reduce your Health Spending Benefit dollar for dollar. For example, if you have used your \$450 limit for orthopaedic inserts and have an additional \$100 expense, you may receive reimbursement for this \$100 by claiming it through your Health Spending Benefit for the same amount.

#### **REMEMBER!**

Any Health Spending Benefit amounts not used within the prescribed period, or if you do not remain a member in good standing of IATSE Local 667 or 669, will be transferred back into the reserve fund. Please be aware of the Great-West Life claims submissions deadlines below.

Plan year	Claims incurred during plan year	Health spending claims submission deadline	NOTE
Apr 1/16 - Mar 31/17	Apr 1/16 - Mar 31/17	Sep 30/17	Health spending claims incurred during the 2016-17 plan year will not be paid after Sep 30/17
Apr 1/17 - Mar 31/18	Apr 1/17 - Mar 31/18	Sep 30/18	Health spending claims incurred during the 2017-18 plan year will not be paid after Sep 30/18

Expenses from the April 1/16 to March 31/17 plan year **must be** submitted to Great-West Life no later than September 30/17. **If** you have any unused health spending money left over it will be carried over to the new plan year, **however**, your claims will not, therefore it is imperative your claims are submitted by the deadline.

### **5** Important Things to Know About Your Health SolutionsPlus Visa Card

- 1. While your Health SolutionsPlus prepaid VISA card has an expiry date, your card is only valid as long as you have contributions on the card.
- 2. Each year that you qualify for the Health Spending Benefit, your card will be automatically topped up for the rest of the year with that amount.
- 3. As with the regular Health Spending Benefit, by law, all contributions must be used within 2 years.
- 4. In the event your healthcare/dentalcare provider location does not accept your VISA card, you can still submit your claim(s) through the standard paper process or make an electronic claims submission through Great-West Life's GroupNet for Plan Members site.
- 5. Each claim you make with your Health SolutionsPlus prepaid VISA card will reduce your Health Spending Benefit dollar for dollar.





### **Contact Details For More Information**

For questions about	Where to go		
Plan Administration			
Lost drug card or Global Medical Assistance card	Contact: Leta Kennedy, Plan Administrator at: Phone: 778-329-4455 or 866-366-9667 (Canada wide) E-mail: hwadmin@iatse667-669healthplan.com		
Voluntary Upgrades	or		
Critical Conditions	Contact: Mary Miskic, Benefit Co-ordinator		
Weekly Disability	Phone: 416-368-0072 or 877-368-1667 (Eastern Canada) E-mail: mary@iatse667.com		
How to file claims			
Accessing claim forms & filing online claims & GroupNet	<ul> <li>You can find claim forms and track your health and dental claims online.</li> <li>1. Visit www.greatwestlife.com</li> <li>2. Click GroupNet for Plan Members</li> <li>3. Click Register now</li> <li>4. Use plan number 164609 and your ID number (available from the Plan Office)</li> <li>5. Follow the instructions to register and choose your own username and password.</li> </ul>		
Tracking your claim	You can submit claims online, choose either text or email notification when claims have been paid. Sign up for direct deposit to have claims paid directly into your bank account.		
Health Spending Benefit Coverage & Claims	You can contact the Plan Administrator or Benefit Co-ordinator listed above.		
	However, if you have specific claims information, contact Great-West Life at: 877-883-7072.		
Health & dental claims issues	You can contact Great-West Life at: 855-729-1839.		
	However, if you feel you need further assistance with any claims issues, contact the Plan Administrator or Benefit Co-ordinator listed above.		
Out-of-province / country medical emergency	To obtain Global Medical Assistance while travelling in Canada or the United States call toll-free: 1-855-222-4051		
	There may be issues calling the 1-800 number from a cell phone, if this is the case, please call (204) 946-2577.		
	Outside Canada or the United States, place a collect call: (204) 946-2577		
	When travelling in Mexico call toll-free: 001-800-522-0029 When travelling in Cuba contact Assured Assistance (not Global Medical) collect: (204) 946-2946		
	When travelling in the United Kingdom call toll free 0-800-252-074		
Best Doctors	Call 877-419-2378, or visit their website at: www.bestdoctorscanada.com		
Member and Family Assistance Plan	Call Shepell at 1-800-387-4765 English or 1-800-361-5676 French, or visit their website at <b>www.workhealthlife.com</b>		
Plan Details or General Information	For a comprehensive, easy-to-read description of the plan refer to the Fund's website: www.iatse667-669healthplan.com, you can also find information regarding your specific benefit level and any benefit updates. You can also contact the Plan Administrator or Benefit Co-ordinator listed above.		

### **NOTES:**



## THE **RIGHT** INFORMATION THE **RIGHT** DIAGNOSIS THE **RIGHT** TREATMENT

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#### 1-877-419-2378 customer.ca@bestdoctors.com



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# Life in MOTINN IATSE 667/669 GROUP BENEFIT PLAN

IATSE Local 667/669 Group Benefit Plan Office 217 – 3823 Henning Drive Burnaby, BC V5C 6P3 Tel: 778-329-4455 Toll Free (Canada-wide): 1-866-366-9667 Email: hwadmin@iatse667-669healthplan.com

#### **THE FINE PRINT**

This Plan Summary Guide provides answers to some of the general questions you may have about your Plan. It does not create or confer any contractual or other rights. If there should be any conflict between this summary guide and the Group Policies or other official documents of the Plan and Trust, the official documents will govern in all cases. These documents are available to any member upon request. April 1, 2017 – March 31, 2018

