

**Great-West Life**  
your Benefits Solutions People

## Electronic response to *Member eClaims* audits now available

Plan members whose electronic claims are selected for random audit can now submit their responses electronically. This convenient option eliminates the need to mail in receipts, while helping the environment by saving paper.

Details on how to submit a response electronically are provided when plan members receive audit notifications.

Those who choose this option simply send an email message to [eclaimaudit@gwl.ca](mailto:eclaimaudit@gwl.ca), along with a photo or other image file showing their original claim receipt and any other supporting documents. Acceptable file formats are photo scans or scans in JPEG, TIFF or PNG, or images embedded within a PDF. The audit confirmation number should be included in the subject line.

### Did you know?

Great-West audits more than 180,000 electronic claims from plan members each year.

### For more information

Please contact your benefits advisor or Great-West group representative.

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# GroupLine

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